



## WARRANTY

**This Warranty applies to Hume Pine Pineclad and Pinetrim XT products supplied for use as an external cladding.**

### Warranty Period:

15 years from proven date of purchase.

All enquiries relating to this Warranty must be directed to the supplier or installer in the first instance.

### Hume Pine Warrants That:

At the time of delivery to the merchant or site (where applicable), the Pineclad or Pinetrim XT will be free from freight related defects, factory defects and conforms with the current Hume Pine Pineclad pass™ and Hume Pine Pinetrim XT pass™ (“warranted condition”).

### In the event of proven product failure of Pineclad or Pinetrim XT to meet the warranted condition, subject to the terms of this Warranty, the following applies:

- Hume Pine will, at its discretion, supply replacement Pineclad or Pinetrim XT, without charge or refund the value of the product. The installer will be responsible for the cost of removing and installing any replacement materials.
- Other losses or damage, caused by product failure are not covered.
- Hume Pine’s obligations under this Warranty are limited to the replacement of defective Pineclad or Pinetrim XT or the value of the Pineclad or Pinetrim XT. The value of the materials will be reduced pro-rata based on the remaining life of the product (as defined by the durability provisions of the NZ Building Code).
- Hume Pine reserves the right to supply other compatible materials for repair should the warranted materials no longer be supplied by Hume Pine.

### This Warranty is subject to:

- Proof of date of purchase of the product.
- Evidence of failure.
- Receipt of a written claim from the claimant either within 30 days of when the defect would have become reasonably apparent or, if the defect was reasonably apparent prior to installation, then the claim must be made prior to installation. The claim must include full details of the alleged defect, including a copy of the proof of purchase. Any claim is subject to inspection by Hume Pine before any remedial action is undertaken.
- Evidence satisfactory to Hume Pine that all storage, handling and maintenance requirements (as advised by Hume Pine) have been carried out.
- The Warranty does not cover failure or problems caused by defective use, failure relating to improper design of the project structure, structural failure, settlement, movement of materials to which the product is attached or dependent on, acts of God including but not limited to earthquakes, cyclones, floods or other severe weather conditions, inadequate maintenance, growth of mould, mildew, fungi, bacteria or any organism on any product, or has acts or omissions of a third party over whom Hume Pine has no control.
- The Warranty does not cover failure arising from the failure to follow Hume Pine design, installation, storage, handling or maintenance advice.
- Normal wear and tear is excluded from this Warranty. All relevant Hume Pine supplied Pineclad and Pinetrim XT technical information is available for viewing and download from Hume Pine at [www.humepine.nz](http://www.humepine.nz)

*Pineclad Pinetrim*<sup>XT</sup>

CM Warranty V1.0 | Uncontrolled in printed format.